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**How to update firmware via IP Utility**  
**Application Notes**

**Version <1.0>**



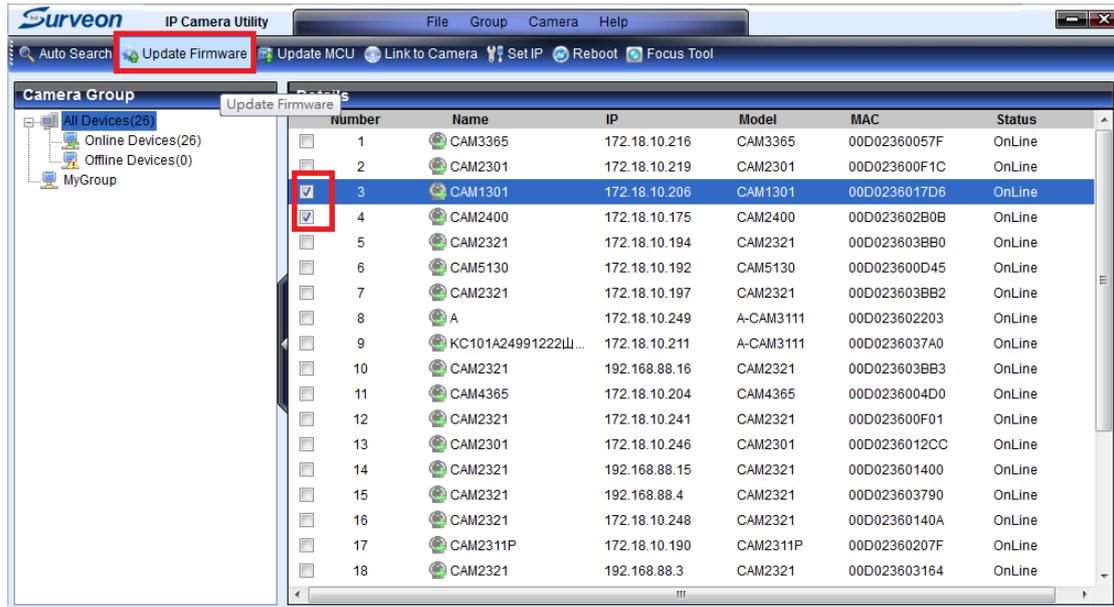
Technical Support Team

## Preface

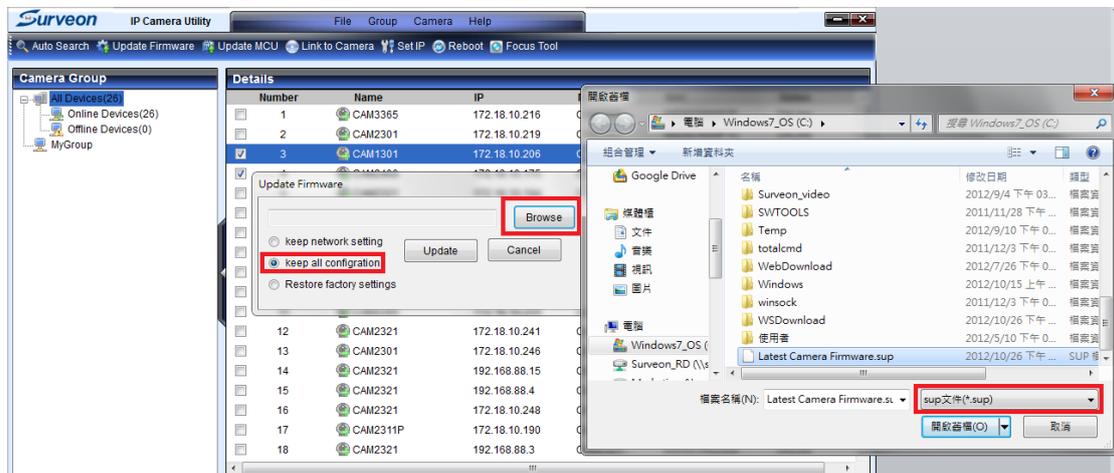
This document is used to show a standard procedure to massive update camera firmware by Surveon IP Utility. User can download this tool from our web site. (<http://www.surveon.com/support/firmware.asp>)

## Operating Procedures

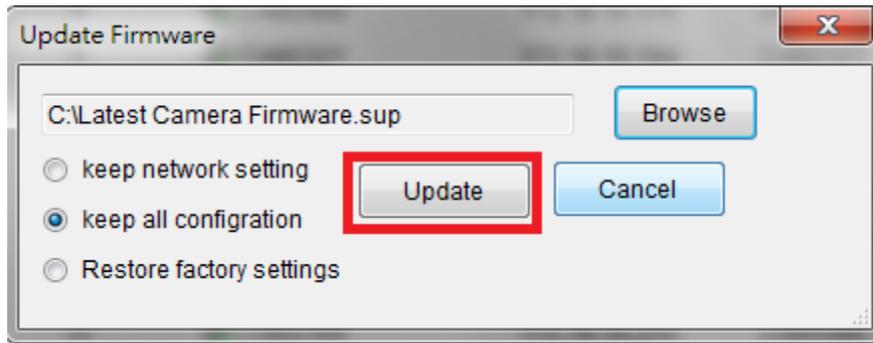
- 1 Select the target IP cameras.
- 2 Right click camera and go to Maintenance -> Update Firmware.



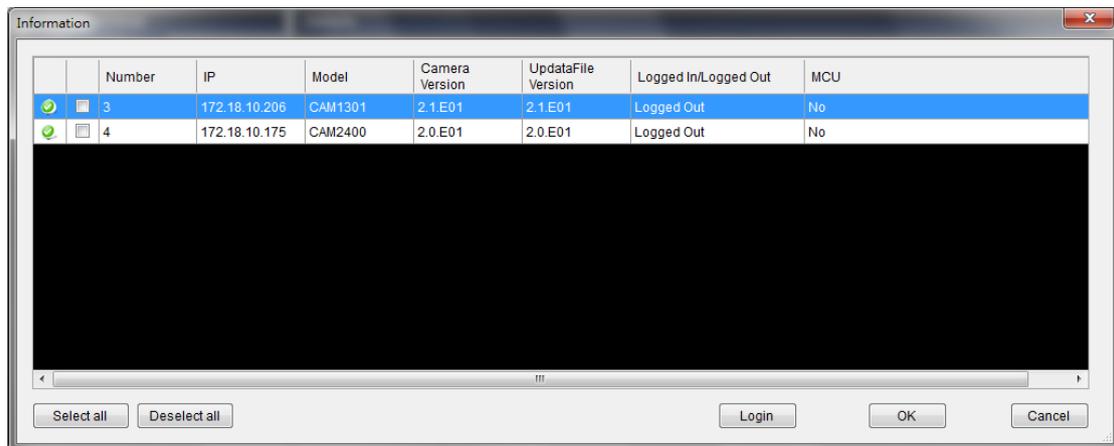
- 3 Select **keep all configuration** radio button.
- 4 Click **Browse** button to open the firmware.
  - 4.1 If user want to update firmware for the different model cameras, user need to select (\*.sup) on the bottom right list box.
  - 4.2 If user only want to update firmware for the same model cameras, user can directly choose (\*.bin) on the bottom right list box.
- 5 Select the target firmware.



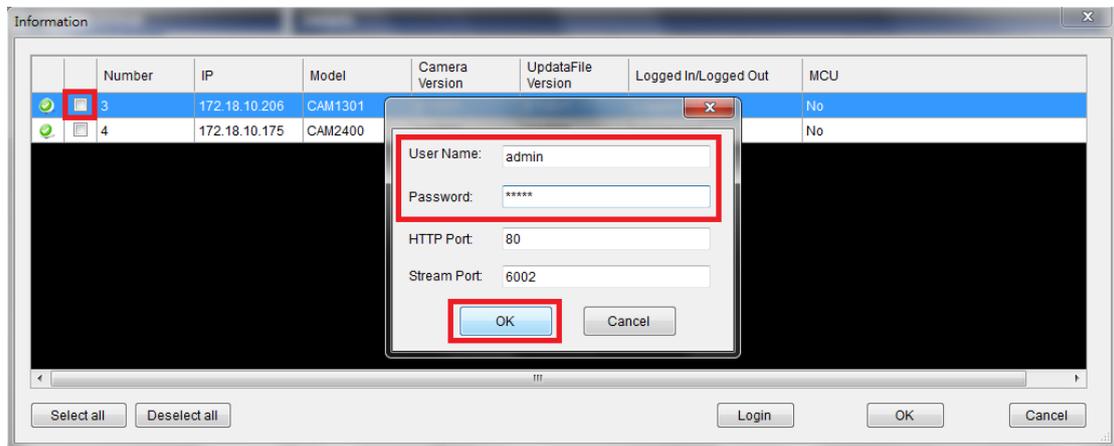
6 Click **Update** button.



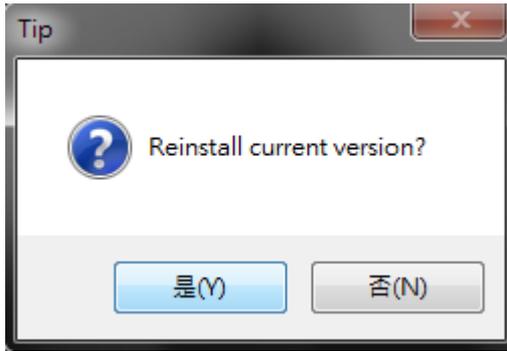
7 User will see the selected cameras are listed in the Information dialog.



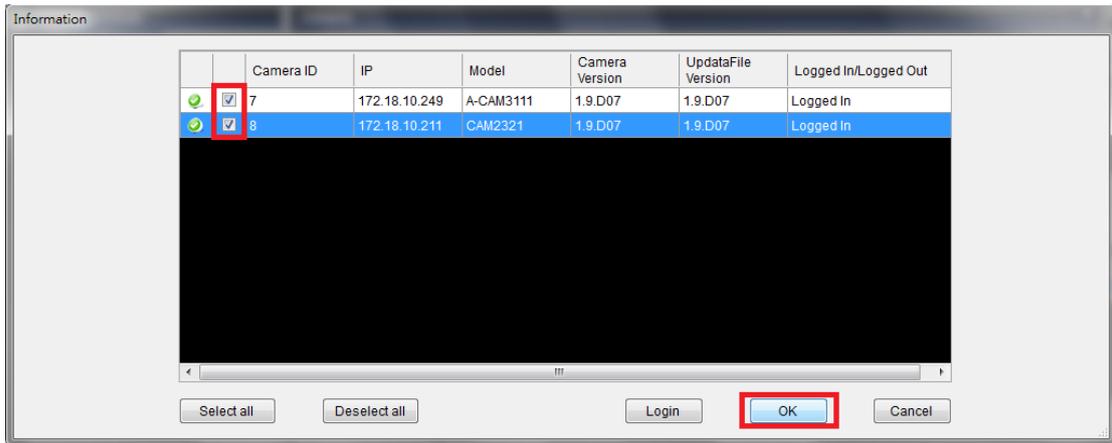
8 Check on the camera login the camera.



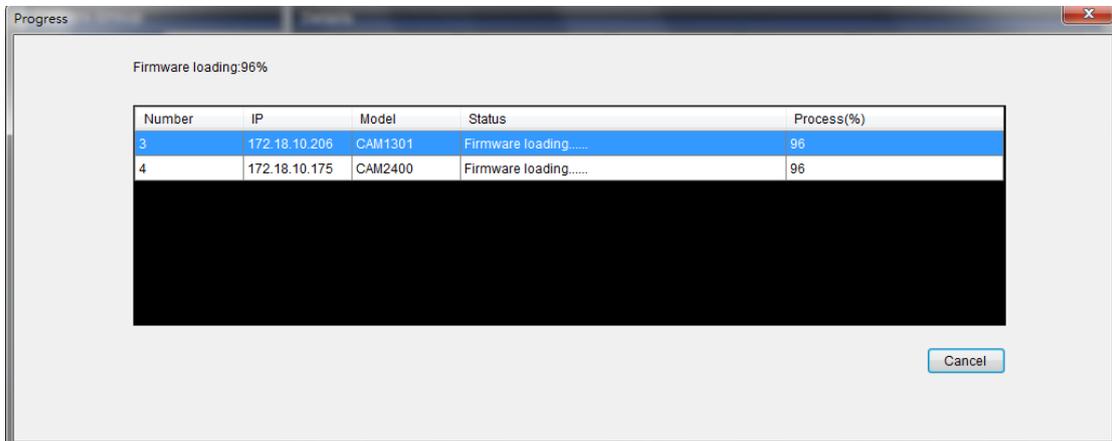
9 Click **Y** to reinstall the firmware.



10 Click **OK** button to update the firmware.



11 User will see the updating progress.



12 After end of updating firmware, user can check the description to know the status.

Information X

Name	IP	Model	Camera Version	Description
CAM1301	172.18.10.206	CAM1301	2.1.E01	Updata Success
CAM2400	172.18.10.175	CAM2400	2.0.E01	Updata Success

Close